



Innovation | Collaboration | Evolution | Results

Unified Communications and Contact Center

Applications | Technology Integrations | Solutions | Services

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<http://www.softel.com>

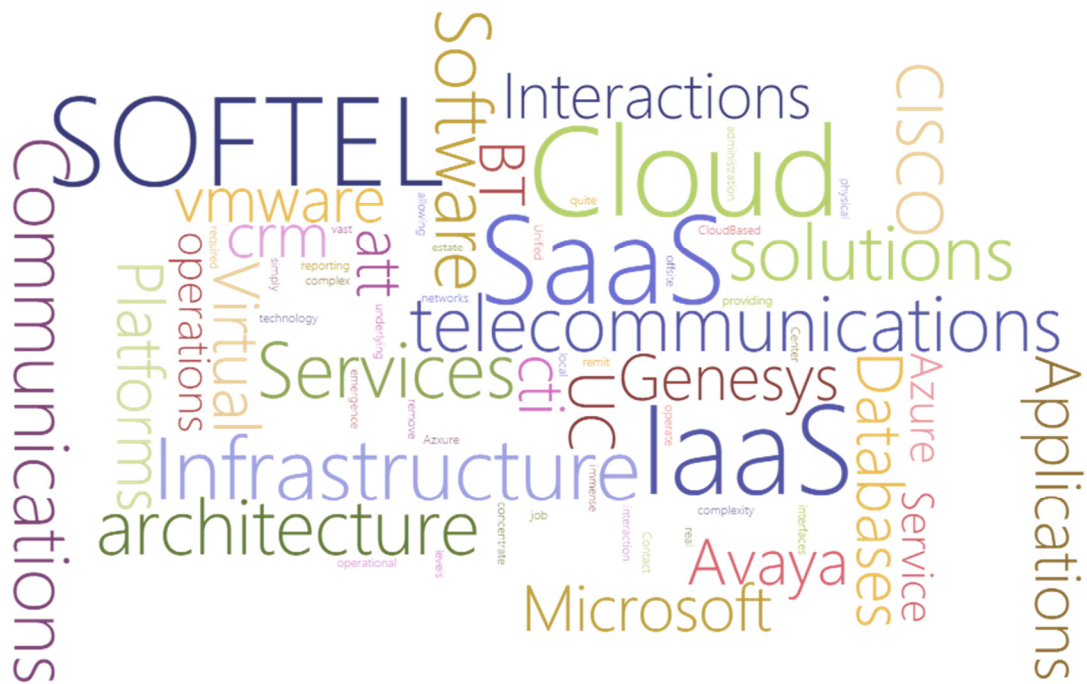
SaaS & IaaS Application Sharing

Community Cloud Solutions

Cloud Solutions

Public Cloud Solutions

Enterprise Cloud Solutions



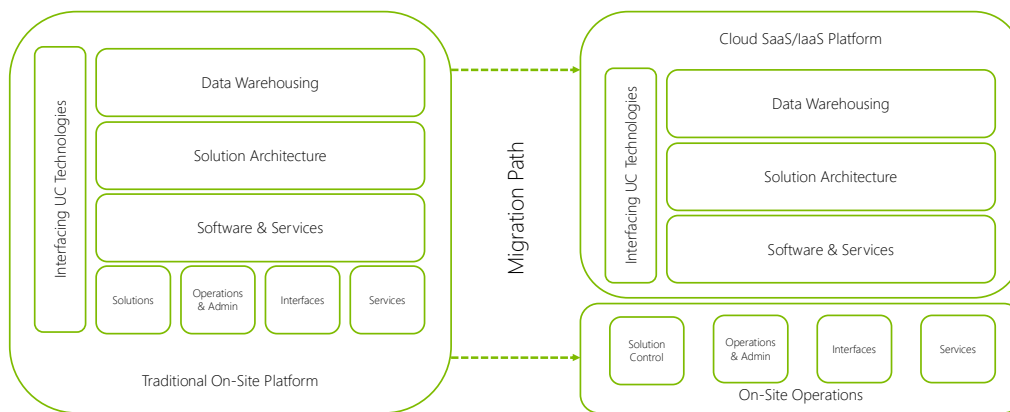
Cloud Service (SaaS/IaaS) Solutions

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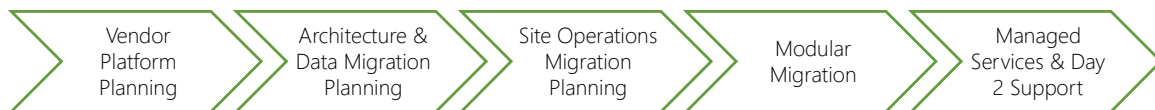
SOFTEL Communications - Cloud Service Solutions (SaaS/IaaS)

The benefits to migrating on-site services and solutions to cloud-based structures and services can be intimidating. The removal of complexities, processing, operations, and physical architecture are amongst the main drivers for organizations deploying some or all of their services to the cloud. SOFTEL's migration path from solution identification through to full deployment and testing encompasses a fully formed process specifically created for Unified Communications and contact centers.

The complex architecture and infrastructure required to operate Unified Communications can be vast, from the underlying interaction technology, telecommunications, networks, and physical real estate, to interfaces for administration, operations and reporting solutions. The return from UC can be immense. The emergence of cloud-based UC Software as a Service (SaaS) and Infrastructure as a Service (IaaS) can, quite simply, remove levels of operational complexity to off-site facilities allowing local UC operations to concentrate on the job of providing contact center services.



The migration path to service virtualization and the implementation of SaaS/IaaS for UC requires meticulous planning and organization. SOFTEL and its technology partners cooperate through a full-cycle planning service, to solution, and infrastructure cloud migration,



Business Partners



Why SOFTEL Cloud SaaS/IaaS Solutions?

SOFTEL has been providing and supporting solutions and services to enterprises for over two decades, working in sectors as diverse as Finance, Health Care, Retail, Utilities and Transportation. Our knowledge of cloud-based Unified Communications and services benefits dozens of leading global organizations who operate complex hybrid contact center solutions. We are dedicated to providing a fully encompassing solution delivery service with our technology partners, while minimizing the impacts to business operations. We accomplish this through single to multiple cloud-based application implementations, across platforms, services, environments, and technologies. SOFTEL supplies, manages, delivers, and supports cloud-based solutions, migrating on-site solutions created for future expansions.